# **Priyank Narvekar**

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### Education

### Memorial University of Newfoundland, Canada

2018 to 2024	Master of Science (MSc.) – Computer Science – Bio-inspired Robotics
2016 to 2018	Master of Business Administration (MBA) - General
2008 to 2013	Bachelor of Engineering (B.Eng.) – Computer Engineering

## Work Experience

## IBM Canada – Senior Software Engineer

- Led technical engagements with Platinum ISVs, providing comprehensive guidance on code optimization, integration, configuration, and deployment on IBM Cloud.
- Led technical enablement for the BNP Paribas SaaS Platforming Team, advising on architecture, logging, backup, failover, and redundancy to ensure resilient, scalable, and maintainable solutions.
- Collaborated across customers, offering teams, and technical stakeholders to enhance IBM Cloud offerings and deliver both tactical and strategic solutions for new designs, enhancement requests, and at-risk projects.
- Delivered a RACI matrix for Project <u>Vela</u> as part of a special assignment; identified a COS performance issue affecting the Vela Research team that resulted in delivering production fixes across multi-zone regions (MZRs) globally.
- Led the technical onboarding of 45 ISVs to the IBM Financial Services Cloud, acting as a trusted advisor and guiding them through compliance validation and deployment. Delivered technical solutions, implementation support, and code samples to accelerate adoption. (8 in production for BNPP, with 2024 ARR: \$3.1M)
- **Directed technical assistance for FinTech startups in the IBM FinTech Program**, guiding them through a phased deployment process—ranging from "as-is" migration to full Financial Services compliance.
- Researched and led development of a PoC of deployment methodology to accelerate ISV adoption of IBM Financial Services Cloud in a compliant manner (<u>US Patent: 11755717</u>). The PoC was later productized and integrated into IBM Cloud as Deployable Architectures. (*Received OTAA recognition*)
- Architected base reference architectures for Financial Services Cloud used by banks and ISVs onboarding with Virtual Servers and/or Red Hat OpenShift.
- **Designed and implemented alternative validated solutions** for use cases where managed services were unavailable, enabling customer success in the absence of native IBM offerings.
- Championed feature requests from banks (e.g., Bank of America, BNP Paribas) and ISVs, reviewing technical architectures and actively contributing to internal development efforts.
- Developed a Splunk Technology Add-on for IBM Cloud, enabling customers to ingest activity tracker and VPC flow logs.
- **Created internal integration tools as side projects**, significantly improving team productivity and streamlining daily workflows.
- **Provided ongoing technical mentorship**, supporting team members in mastering cloud technologies and solution architecture. Recognized for boosting team confidence and shaping FinTech solutions through knowledge sharing and hands-on guidance.

### IBM Canada – Advisory Software Engineer

- Led the development team for the logging service in the prototype of IBM Cloud Fabric's secondgeneration platform. (*Received OTAA recognition*)
- Collaborated with Intel to prototype trusted computing and container solutions on IBM Cloud by integrating Intel Cloud Integrity Technology into the IBM Cloud Kubernetes Service for *Think 2018*.
- **Contributed to the development of infrastructure automation playbooks** for a Daimler A.G. project, enhancing deployment efficiency and reliability.
- Extended the IBM Cloud Terraform Provider to support VPC resources during its pilot release, improving automation capabilities for cloud-native infrastructure.
- Advised on the conceptual architecture for the Small & Medium Business Advisor product by 9 Spokes International (New Zealand), helping shape a scalable and practical design.

### IBM Canada – Staff Software Engineer

- Prototyped and led the architecture and development of a Watson-integrated commenting service, enabling contextual commenting across web applications (text, images, charts, and graphs). The solution was later adopted and productized by the IBM Connections team.
- Managed customer challenges by diagnosing issues effectively and delivering timely, impactful resolutions.

Jun 2017 – Aug 2019

Sep 2019 – Till Date

Sep 2015 – May 2017

Developed an integration service between Cisco Spark and Watson Workspace, enabling seamless collaboration and intelligent interaction across platforms. Prototyped a Cisco Spark bot to integrate with IBM Cloud Connections and IBM Watson services, showcasing innovative use cases for enterprise collaboration tools. Guided clients in leveraging existing IBM technologies, ensuring optimal alignment with their use cases and accelerating time-to-value. Contributed to the development of a Cloud Analytics Dashboarding framework prototype, enabling advanced insights and visualization capabilities. Mentored junior developers and interns, fostering their growth in technical skills, communication, and professional development. Supported successful transitions, including helping a non-technical team member move into a technical role, strengthening overall team capability. IBM Canada - Software Engineer May 2013 – Aug 2015 Developed a Java-based ETL application for the rate-limited Parature API, synchronizing over 2 million Cloud Support records for analysis and internal reporting. Ideated and led the development of an integration service enabling collaborative analytics between IBM Cognos and IBM Connections, dynamically pushing charts and data to Connections pages. Created an iPad application for IBM Executives, leveraging Cognos APIs to deliver real-time access to internal metrics and performance dashboards. Migrated legacy ETL applications to IBM DataStage, transitioning from dedicated bare-metal jobs to a more scalable and maintainable platform. Designed data models, built Cognos reports and Power Cubes, and managed data warehousing and backup processes to support business intelligence initiatives. **IBM Canada - Software Engineer Intern** Sep 2010 - Apr 2013 Developed data models, Cognos reports, and Power Cubes, while managing data warehousing and backup operations to support enterprise reporting needs. Built Java-based ETL applications that synchronized approximately 10 million PMR records daily from multiple data sources, ensuring data consistency and timeliness. Ideated and led the development of a Cognos extension to simplify report scheduling, significantly improving user experience and efficiency. Managed development infrastructure, including DB2, WebSphere, Cognos, and AIX servers, ensuring high availability and performance of analytics platforms. Implemented new features and resolved defects for IBM-wide Software Metrics Dashboard, contributing to enhanced usability and data accuracy. Designed and developed ETL processes for Multilingual Consumability Experience Surveys, enabling broader data collection and reporting. Created the Multilingual Consumability Survey Builder, supporting globalized user input and analytics across multiple languages. Jan 2010 – Apr 2010 IBM Canada - Application Developer Intern/COOP Migrated Business Process Management (BPM) samples and tutorials from archived static web pages to a modern Web 2.0 platform, improving usability and maintainability. Proposed and developed three solution alternatives: dynamic pages with MySQL/DB2 backend, XMLdriven architecture, and a dynamic system generating enhanced static pages. Upgraded the user interface to align with IBM InfoCenter standards—removing frames and leveraging AJAX for dynamic content updates. Utilized pattern recognition in legacy static pages to extract, transform, and load content into a structured o Integrated Apache Lucene to enable full-text search across tutorials and samples, enhancing discoverability. Implemented new features and resolved defects for the IBM Compass 7002 release, contributing to product stability and improved functionality. Prototyped an Android application to interface with the BPM server via mobile and SMS, enabling basic remote process interaction and monitoring.

Apr 2009 – Aug 2009

Assisted Cisco in migrating and setting up the Cisco Kinetic IoT platform on IBM Cloud for the Port of

Rotterdam, ensuring a smooth and scalable deployment.

### AIF Small Craft Simulation Group – COOP

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- Collaborated with senior engineers to design and develop automated test projects for simulation systems using C++, improving test coverage and reliability.
- Customized the Vtiger CRM package to support internal invoice management needs, enhancing process efficiency and alignment with business requirements.
- Managed administrative operations, including creating purchase orders, filing, and bookkeeping, ensuring accurate and organized recordkeeping.
- Authored technical documentation, troubleshooting guides, and presentations, supporting knowledge transfer, onboarding, and cross-team communication.

**Publication and Patents** 

- Narvekar, P., Vardy, A. A data grid strategy for non-prehensile object transport by a multi-robot system. Artificial Life and Robotics (2023). <u>https://doi.org/10.1007/s10015-023-00908-5</u>
- Geiger; Adam Robert et al. Security Compliance for a Secure Landing Zone. 12 Sept. 2023. (US-11755717-B2)

#### **Projects**

**In-Kernel Metrics Server** – Advanced Operating Systems (Term Project) - Developed a TCP server running in kernel space to serve system metrics from procfs in JSON format over HTTP.

**SmartICE** Assembly Manual – *MBA Consulting Course (Term 4)* - Collaborated with a consulting team to develop an assembly manual for the **SmartICE** device, designed for youth assembly at Choices for Youth. <u>smartice.org</u>

**Diesel Plant Simulator** – Undergraduate Final Year Project- Partnered with **Nalcor Energy Inc.** to design a simulator for diesel power plant operations.

iPhone RSS Reader – Mobile Applications Course (Term 8) - Designed and implemented an iOS app for reading and bookmarking RSS news feeds.

Smart Surveillance Camera – Machine Vision Course (Term 7) - Built a network-based surveillance camera system powered by **OpenCV** and backed by **MySQL**, enabling indexed, searchable video data and backend analytics.

FIFO Device in VHDL - LSI Course (Term 7) - Designed and implemented a First-In-First-Out (FIFO) device using VHDL.

Java Distributed File System – Software Design Project (Term 5) - Designed and partially implemented a distributed file system in Java, focusing on scalability and fault tolerance.

Java Network File System (NFSv2) – Software Design Project (Term 5) - Implemented the Network File System v2 (NFSv2) protocol in Java to support remote file operations.

Portmapper (ONC RPC) – Software Design Project (Term 5) - Implemented an ONC RPC Portmapper v2 service as per RFC 1833 using Java.

**32-bit Multiplier in VHDL** – *Digital Design Project (Term 5)* - Designed a 32-bit multiplier using **Booth's Algorithm** in VHDL for optimized signed integer multiplication.

**MUNder Robot** – *Robotics Competition (Term 2)* - Built a competitive robot for a semester robotics challenge focused on collecting aluminum cans.

**Gigaloads.com (Retired)** – Personal Project (10th Grade) - Created a LAMP-based software search engine and download portal, monetized via AdSense.

#### Key Achievements

- ✓ IBM Retainment Award (RSU) Aug 2023
- ✓ IBM Outstanding Technical Achievement Award for Implementation and release of Secure Landing Zone Sep 2022
- ✓ IBM Retainment Award (RSU) July 2021
- ✓ IBM Yearly performance award(RSU) June 2020
- IBM Outstanding Technical Achievement Award for Fabric 2.0 project growth and leadership and deployment of Elasticsearch
  Dec 2019
- ✓ IBM Manager's Choice Award
  - Put the client first June 2018
  - o Put the client first June 2017
  - Unite to Get it Done Now June 2016
  - Dare to create original Ideas Oct 2014
- ✓ Represented Faculty of Business in HEC Corporate Responsibility Challenge HEC Montréal Feb 2018
- ✓ Represented Faculty of Business in John Molson International MBA Case Competition Concordia University Jan 2018
- ✓ JDI Case Competition (Team of 3) First Place Faculty of Business, Memorial University of Newfoundland March 2017
- ✓ IBM Spirit Award Show Personal Interest Dec 2014
- ✓ 11th Canada Wide (Team of 3) in IEEE Extreme Programming competition 2011.
- ✓ The International Student Undergraduate Academic Award and Scholarship Memorial University of Newfoundland 2010
- ✓ Dean's List, Faculty of Engineering Memorial University of Newfoundland 2009
- Memorial University of Newfoundland Entrance Scholarship 2008.
- Certificate of Merit in Academics and Overall Performance High School Graduation Cambridge High School, India 2005
- ✓ Certificate of Merit with Credit in Computer Studies (University of New South Wales, Australia)
- ✓ Represented School in Indian Model United Nations (INMUN) 2004
- ✓ Certificate of Merit with Distinction in Computer Studies (University of New South Wales, Australia)
- 🗸 🛛 Bronze Medal (1998, National), Second Place (1999, State), Medal (2000, National) Karate Do, Championship, India.
- Certificate of Merit in Academics and Overall Performance Primary School Graduation Oxford School, India 1998